

Your Rights and Responsibilities - Easy Read

ACC-ER-002 | Participant Accessible Information and Easy Read System

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Owner	Shantell Sydenham - Director
Approved by	Shantell Sydenham - Director
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Easy Read note: You can ask a person you trust to read this with you. You can ask us to explain any words or provide information another way.

Your rights

- You have the right to be safe.
- You have the right to be treated with dignity and respect.
- You can make your own choices.
- You can take reasonable risks and learn from experiences.
- You can communicate in the way that works for you.
- You can choose an advocate or support person.
- You can see and correct information we hold about you.
- You can complain without being punished or treated badly.

Your responsibilities

- Treat workers and other people with respect.
- Tell us what support you want and what matters to you.
- Tell us when your needs, risks or contact details change.
- Tell us if a worker cannot attend or enter safely.
- Follow the payment and cancellation arrangements you agreed to.

Every participant has a story. Our role is to walk beside them as the next chapter unfolds.